**The unsung heroes: Life Science Logistics Technicians at Biocair**

In the world of life science logistics, precision and reliability are paramount. John Roach, a Life Science Logistics Technician at Biocair with over 15 years of experience, [shares his insights](https://www.youtube.com/watch?v=1zOH9pM0neM) into this critical profession.

When you think of a patient needing life-saving medicine, we often hail the medical professional administering it as the hero. But, we overlook the important journey that medicine takes and who ensures it gets there. The [role of a Life Science Logistics Technician](https://www.youtube.com/watch?v=1zOH9pM0neM) goes far beyond just driving - they ensure that the most critical and urgently needed medicines reach their patients safely and on-time.

At each of Biocair’s state-of-the-art facilities, every shipment is handled with upmost care and due diligence. Each shipment has its strict individual requirements, including the need to be temperature-controlled where validated packaging is used to maintain temperatures ranging from -150 to +25 Celsius.

Biocair's global reach is matched by its commitment to providing a highly personalized approach to healthcare logistics. When Biocair’s drivers arrive on-site, they bring their own specialized packaging, offering customers the unique experience of having their orders packed on-site, right in front of them, instilling trust and peace of mind.

Furthermore, customers can be reassured by getting complete visibility of their shipments. Technological advancements have greatly improved supply chain tracking in recent years, and Biocair’s collaborations with specialists like [Trakcel](https://www.biocair.com/press-center/biocair-partners-with-trakcel) and Tive further ensure the highest standards of precision and reliability.

Based in Biocair’s global HQ in Cambridge (UK), Roach shares his perspective on the crucial role drivers play, stating, "We move science forward daily; I could be responsible for delivering the next miracle vaccine for a pandemic. Ultimately, we care for everything that we transport; it could be my life, or a loved one, at the end of the day. We pride ourselves on the goods that we carry.”

The cargo transported ranges from innovative cell and gene therapies to clinical trial supplies. These materials are the lifeblood of the healthcare industry, and Biocair's unwavering dedication ensures they reach their destinations intact and ready to make a difference.

James Shimmens, Logistics Manager at Resolian and customer of Biocair, attests to their excellent service, saying, "Biocair handles all our temperature-controlled exports and imports. They show real care, they are always patient and their service is very reliable. It's better than any other service we use."

To watch the full video ‘A Day in the life of a Biocair Driver’, [click here](https://www.youtube.com/watch?v=1zOH9pM0neM).

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**About Biocair**

Since 1986, Biocair has established a global reputation as a leading GDP logistics specialist within the pharmaceutical, biotechnology and life sciences sectors. Biocair has built up a unique, client-centric approach by employing scientists in front-line logistics positions and assembling a team of best-in-class industry experts in quality, cold chain and regulatory compliance. Biocair focuses on providing the most comprehensive time-sensitive and temperature-controlled logistics services available whilst delivering flexible, tailored, cost-effective solutions to all its clients. It is committed to delivering complete end-to-end logistics solutions through its 24/7 operation and global network spanning across Europe, Africa, Asia and the Americas.

Biocair employs over 600 people worldwide and provides specialist logistics services to more than 160 countries through a global network of partners. Biocair’s offices are located in the UK, France, Belgium, Germany, USA, South Africa, China, Singapore and India.

In 2012 Biocair was acquired as an autonomous division by Geopost. Geopost is the largest parcel delivery network in Europe, which posted sales of €15.6 billion in 2022. Geopost is a holding company owned by Groupe La Poste.

For further information on Biocair, please visit [www.biocair.com](http://www.biocair.com).

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